



FRIEDRICH

Friedrich Air Conditioning Company
10001 Reunion Place, Suite 500
San Antonio, TX 78216
800.541.6645
www.friedrich.com

PTAC Direct Sales, Inc.
185 S. Kimball Ave., Suite 130
Southlake, TX 76092
877.454.7822 (T)
877.647.6408 (F)

KUHL® AND WALLMASTER® ROOM AIR CONDITIONER LIMITED WARRANTY

www.PTACdirect.com

SAVE THIS CERTIFICATE. It gives you specific rights. You may also have other rights which may vary from state to state and province to province.

In the event that your Friedrich equipment needs servicing, please contact your nearest authorized service center. If you do not know the nearest service center, ask the company that installed your unit or contact Friedrich (see address and telephone number above). To obtain service and/or warranty parts replacement, you must notify an authorized FRIEDRICH Air Conditioning Co. service center, distributor, dealer, or contractor of any defect within the applicable warranty period.

When requesting service: please have the model, serial number, and proof of purchase of your equipment readily available.

LIMITED WARRANTY – ALL PARTS & LABOR. FIRST TWO YEARS (24 months). This warranty shall commence on the day of purchase. Any part that is found to be defective in factory-supplied material or workmanship will be repaired, replaced, or exchanged at the discretion of Friedrich. Friedrich will repair, replace, or exchange the product at no charge, including labor, provided the room air conditioner is reasonably accessible for service.

These warranties apply only while the unit remains at the original site and only to units installed inside the continental United States, Alaska, Hawaii, Puerto Rico, Mexico and Canada. The warranty applies only if the unit is installed and operated in accordance with the printed instructions and in compliance with applicable local installation and building codes and good trade practices to the end-user purchaser. For international warranty information, contact the Friedrich Air Conditioning Company - International Division. This warranty is not applicable to units on which the model and serial numbers have been removed.

Any defective unit or part to be replaced must be made available to FRIEDRICH in exchange for the replacement part. Replacement units and/or replacement parts can be new or re-manufactured. Replacement parts shall be warranted for any unused portion of the original unit's warranty.

APPLICABILITY AND LIMITATIONS - Friedrich will not be responsible for and the user will pay for:

1. Service calls to: A) Instruct on unit operation. B) Replace batteries, house fuses, or correct house wiring. C) Clean or replace air filters. D) Remove the unit from its installed location when not accessible for service required. E) Correct improper installations.
2. Parts provided by anyone other than an authorized servicer.
3. Damage caused by: A) Accident, abuse, negligence, misuse, riot, fire, flood or acts of God. B) Operating the unit where there is a corrosive atmosphere containing chlorine, fluorine, or any damaging chemicals (other than in a normal residential environment). C) Unauthorized alteration or repair of the unit, which in turn affects its stability or performance. D) Failing to provide proper maintenance and service. E) Using an incorrect power source. F) Faulty installation or application of the unit. G) Operation of the unit during construction.
4. Cost to diagnose the system, removal of the system, freight charges, re-installation charges associated with the repair, or transportation to and from service agency
5. Any additional labor cost for removing inaccessible units
6. Charges for mileage related to travel by a service agency that exceeds 25 miles one way

Friedrich shall not be liable for any incidental, consequential, or special damages or expenses in connection with any use or failure of this unit. Friedrich has not made and does not make any representation or warranty of fitness for a particular use or purpose and there is no implied condition of fitness for a particular use or purpose. Friedrich makes no expressed warranties except as stated in this certification. Friedrich does not authorize any changes to this certificate or to create for Friedrich any other obligation or liability in connection with this unit. Any implied warranties shall last for one year after the original purchase date. Some states and provinces do not allow limitations on how long an implied warranty or condition lasts, so the above limitation or exclusions may not apply to you. The provisions of this warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies provided by law. The most up to date warranty certificates can be found on our website at www.friedrich.com.

Performance of Friedrich's Warranty obligation is limited to one of the following methods:

1. Repair of the unit
2. A refund to the customer for the prorated value of the unit based upon the remaining warranty period of the unit as calculated by Friedrich Air Conditioning.
3. Providing a replacement unit of equal or lesser value. The replacement unit will adopt the original unit's remaining warranty and shall be covered for the remaining duration as specified above.

Registration is strongly suggested. As described, the Limited Term Warranty coverage is available to owners who have not registered. To register, please visit www.friedrich.com and select "Product Registration" under our consumer menu selection. California, Florida, and Quebec, Canada residents are not required to register to receive full warranty coverage. Original proof of purchase is required to submit a warranty claim.

The method of fulfillment of the warranty obligation is at the sole discretion of Friedrich Air Conditioning. In case of any questions regarding the provisions of this warranty, the English version will govern.